

## Getting the application and database information from OAM- RDA

Connect to OAM -

The screenshot shows the Oracle Applications Manager interface. At the top, there's the Oracle logo and 'Applications Manager'. Below that, a navigation bar includes 'Applications Dashboard' and 'Site Map'. The main heading is 'Site Map: PROD'. There are four tabs: 'Administration', 'Monitoring', 'Maintenance', and 'Diagnostics and Repair'. Under 'Diagnostics and Repair', there are two columns of links. The left column is titled 'Diagnostics' and includes 'Diagnostics Dashboard', 'Launch Diagnostic Tests', 'Debug WorkBench', and 'Client Configurations'. The right column is titled 'Troubleshooting Wizards' and includes 'Concurrent Manager Recovery', 'Service Infrastructure', 'GCS and Forms Monitoring', 'CP Signature', and 'Dashboard Collection Signature'.

Click Diagnostics Dashboard

The screenshot shows the 'Diagnostics' dashboard. At the top, there's a navigation bar with tabs: 'Overview', 'Performance', 'Critical Activities', 'Diagnostics', 'Business Flows', and 'Security'. Below this is the 'Test Statistics' section. It shows 'Last Updated: 05/18/2010 23:47:42' and a 'Launch Diagnostic Tests' button. There's a 'View' dropdown set to 'Failures in Past Week' and a 'Go' button. Below that are 'Expand All' and 'Collapse All' links. A table is displayed with the following structure:

Focus	Test Name	Status	Last Execution Time	Last Failure Time
	Statistics			

Below the table, there are three tips:

- ✓ TIP Status refers to the most recent test execution
- ✓ TIP Last Execution Time is date of most recent test execution
- ✓ TIP Last Failure Time is date of most recent test failure

Click Launch Diagnostic Tests

Summary | LogViewer | Search | Batch Process | Test Sets

Application

## Diagnostics Summary

**Description:** This is a summary of all the registered tests for each application. Tests in the basic mode run with default input values, and in

Test Summary		Failures in Past Week		
Application	Registered Tests	Application	Group	Test Date
HTML Platform	<a href="#">9</a>	No Failures found in Past Week		
Advanced Pricing	<a href="#">3</a>			
Alert	<a href="#">1</a>			
Application Object Library	<a href="#">85</a>			
Applications DBA	<a href="#">11</a>			
Assets	<a href="#">5</a>			
CRM Foundation	<a href="#">41</a>			
Cash Management	<a href="#">2</a>			
Collections	<a href="#">1</a>			
Contracts Core	<a href="#">1</a>			
Cost Management	<a href="#">8</a>			
Email Center	<a href="#">10</a>			
Field Service	<a href="#">2</a>			
Field Service/Laptop	<a href="#">6</a>			

Click Application DBA

Application

### Data Collection - RDA

**Description:** This data collection test will collect file system and database information to support bug/service request resolution. This test should be used to capture a snapshot of system information whenever desired, or upon the request of support. The Application Shortname parameter accepts only one application short name. Masking of sensitive data is by default disabled. Set this parameter to 'Yes' to enable masking.

To resolve any issues with the execution of this test, please refer to the [Diagnostics FAQ](#).

Responsibility ID

Application Shortname

Mask sensitive data

- Setup
- Data Collection
  - RDA**
  - DB Wait Info
  - Diagnostic Pack
  - Diagnostic Tests Usage
  - File Patch History
  - Patch History
  - Trailing and Leading
  - Spaces
  - Applications Configuration




Select Responsibility-ID as System Administrator and Application Short Name “AD”

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Responsibility ID	<input type="text" value="20420"/>	
Application Shortname	<input type="text" value="AD"/>	
Mask sensitive data	<input type="text"/>	
<input type="button" value="Run Test"/>		

Click Run Test

The below report is displayed

**Database Information** [\[Top\]](#)

- Server = global-ops.oraclecorp.com
- Version = Oracle9i Enterprise Edition Release 9.2.0.5.0 - Production
- Name/SID = VIS11510
- Language = AMERICAN
- Character Set = UTF8

**Application Information** [\[Top\]](#)

- Release = 11.5.10.2
- Application = Receivables (222) with status of INSTALLED
- Responsibility = Receivables, Vision Operations (USA) (50559)
- MultiOrg Flag = Y
- Operating Unit = Vision Operations (204)
- Security Group = Standard

**Oracle Diagnostics Information** [\[Top\]](#)

- Patch Oracle Diagnostics 2.4 RUP A (5397770) is installed
- Patch Oracle Diagnostics Support Tools, September 2006 - 6.9 (5436695) is installed
- Metalink Document Id = [202260.1](#)

**Product Installation Status and Patchset Level** [\[Top\]](#)

Application	Short Name Id	Installation Status	Patch Level
Cash Management	CE 260	Installed	11i.CE.J
Federal Financials	FV 6901	Installed	11i.FV.J

## Application Installation Details

Application Name	Short Name	Application Id	Status	Patch Level
Activity Based Management	ABM	272	Not Installed	11i.ABM.G.4
Advanced Benefits	BEN	805	Shared	11i.BEN.M
Advanced Outbound Telephony	IEC	545	Not Installed	11i.IEC.R
Advanced Planning Foundation	RHX	725	Not Installed	
Advanced Pricing	QP	661	Installed	11i.QP.J
Advanced Product Catalog	EGO	431	Not Installed	11i.EGO.C
Advanced Supply Chain Planning	MSC	724	Shared	11i.MSC.I
Alert	ALR	160	Installed	11i.ALR.G
Application Implementation	AZ	190	Installed	11i.AZ.F
Application Object Library	FND	0	Installed	11i.FND.H
Application Report Generator	RG	168	Installed	11i.RG.I
Application Utilities	AU	0	Shared	

<http://blogs.oracle.com/stevenChan/2007/08/02/>

[http://blogs.oracle.com/stevenChan/2008/01/hidden\\_features\\_revealed\\_techn.html](http://blogs.oracle.com/stevenChan/2008/01/hidden_features_revealed_techn.html)