

Getting the application and database information from OAM- RDA

Connect to OAM -

The screenshot shows the Oracle Applications Manager interface. At the top, there is the Oracle logo and the text 'Applications Manager'. Below this, there is a navigation bar with 'Applications Dashboard' and 'Site Map'. The 'Site Map' is expanded to show 'Site Map: PROD'. Underneath, there are several tabs: 'Administration', 'Monitoring', 'Maintenance', and 'Diagnostics and Repair'. The 'Diagnostics and Repair' tab is selected. On the left side, under 'Diagnostics', there are links for 'Diagnostics Dashboard', 'Launch Diagnostic Tests', 'Debug WorkBench', and 'Client Configurations'. On the right side, under 'Troubleshooting Wizards', there are links for 'Concurrent Manager Recovery', 'Service Infrastructure', 'GCS and Forms Monitoring', 'CP Signature', and 'Dashboard Collection Signature'.

Click Diagnostics Dashboard

The screenshot shows the Oracle Applications Manager Diagnostics Dashboard. At the top, there is a navigation bar with 'Overview', 'Performance', 'Critical Activities', 'Diagnostics', 'Business Flows', and 'Security'. The 'Diagnostics' tab is selected. Below this, there is a section titled 'Test Statistics'. It shows 'Last Updated: 05/18/2010 23:47:42' and a 'Launch Diagnostic Tests' button. There is a 'View' dropdown menu set to 'Failures in Past Week' and a 'Go' button. Below this, there is a table with columns: 'Focus', 'Test Name', 'Status', 'Last Execution Time', and 'Last Failure Time'. The table has one row with 'Statistics' in the 'Test Name' column. Below the table, there are three tips: 'TIP Status refers to the most recent test execution', 'TIP Last Execution Time is date of most recent test execution', and 'TIP Last Failure Time is date of most recent test failure'.

Focus	Test Name	Status	Last Execution Time	Last Failure Time
	Statistics			

Click Launch Diagnostic Tests

Summary | LogViewer | Search | Batch Process | Test Sets

Application

Diagnostics Summary

Description: This is a summary of all the registered tests for each application. Tests in the basic mode run with default input values, and in

Test Summary		Failures in Past Week		
Application	Registered Tests	Application	Group	Test Date
HTML Platform	9	No Failures found in Past Week		
Advanced Pricing	3			
Alert	1			
Application Object Library	85			
Applications DBA	11			
Assets	5			
CRM Foundation	41			
Cash Management	2			
Collections	1			
Contracts Core	1			
Cost Management	8			
Email Center	10			
Field Service	2			
Field Service/Laptop	6			

Click Application DBA

Application

Setup

Data Collection

[RDA](#)

[DB Wait Info](#)

[Diagnostic Pack](#)

[Diagnostic Tests Usage](#)

[File Patch History](#)

[Patch History](#)

[Trailing and Leading](#)

[Spaces](#)

[Applications Configuration](#)

Data Collection - RDA

Description: This data collection test will collect file system and database information to support bug/service request resolution. This test should be used to capture a snapshot of system information whenever desired, or upon the request of support. The Application Shortname parameter accepts only one application short name. Masking of sensitive data is by default disabled. Set this parameter to 'Yes' to enable masking.

To resolve any issues with the execution of this test, please refer to the [Diagnostics FAQ](#).

Responsibility ID

Application Shortname




Mask sensitive data

Select Responsibility-ID as System Administrator and Application Short Name “AD”

Data Collection - RDA

Description: This data collection test will collect file system and database information to support bug/service request resolution. This test should be used to capture a snapshot of system information whenever desired, or upon the request of support. The Application Shortname parameter accepts only one application short name. Masking of sensitive data is by default disabled. Set this parameter to 'Yes' to enable masking.

To resolve any issues with the execution of this test, please refer to the [Diagnostics FAQ](#).

Responsibility ID	<input type="text" value="20420"/>	
Application Shortname	<input type="text" value="AD"/>	
Mask sensitive data	<input type="text"/>	
<input type="button" value="Run Test"/>		

Click Run Test

The below report is displayed

Database Information [\[Top\]](#)

- Server = global-ops.oraclecorp.com
- Version = Oracle9i Enterprise Edition Release 9.2.0.5.0 - Production
- Name/SID = VIS11510
- Language = AMERICAN
- Character Set = UTF8

Application Information [\[Top\]](#)

- Release = 11.5.10.2
- Application = Receivables (222) with status of INSTALLED
- Responsibility = Receivables, Vision Operations (USA) (50559)
- MultiOrg Flag = Y
- Operating Unit = Vision Operations (204)
- Security Group = Standard

Oracle Diagnostics Information [\[Top\]](#)

- Patch Oracle Diagnostics 2.4 RUP A (5397770) is installed
- Patch Oracle Diagnostics Support Tools, September 2006 - 6.9 (5436695) is installed
- Metalink Document Id = [202260.1](#)

Product Installation Status and Patchset Level [\[Top\]](#)

Application	Short Name Id	Installation Status	Patch Level
Cash Management	CE 260	Installed	11i.CE.J
Federal Financials	FV 6901	Installed	11i.FV.J

Application Installation Details

Application Name	Short Name	Application Id	Status	Patch Level
Activity Based Management	ABM	272	Not Installed	11i.ABM.G.4
Advanced Benefits	BEN	805	Shared	11i.BEN.M
Advanced Outbound Telephony	IEC	545	Not Installed	11i.IEC.R
Advanced Planning Foundation	RHX	725	Not Installed	
Advanced Pricing	QP	661	Installed	11i.QP.J
Advanced Product Catalog	EGO	431	Not Installed	11i.EGO.C
Advanced Supply Chain Planning	MSC	724	Shared	11i.MSC.I
Alert	ALR	160	Installed	11i.ALR.G
Application Implementation	AZ	190	Installed	11i.AZ.F
Application Object Library	FND	0	Installed	11i.FND.H
Application Report Generator	RG	168	Installed	11i.RG.I
Application Utilities	ALU	0	Shared	

<http://blogs.oracle.com/stevenChan/2007/08/02/>

http://blogs.oracle.com/stevenChan/2008/01/hidden_features_revealed_techn.html