

Author – A.Kishore/Sachin
<http://appsdba.info>

Steps to start/stop Workflow Notification Mailer

Step 1. Check workflow mailer service current status

```
sqlplus apps/<apps password>
select running_processes from fnd_concurrent_queues
where concurrent_queue_name = 'WFMLRSVC';
```

Please Note : Number of running processes should be greater than 0

Step 2. Find current mailer status

To check the status of notification mailer, we need to do the following.

```
sqlplus apps/<apps password>
select component_status
from fnd_svc_components
where component_id =
(select component_id
from fnd_svc_components
where component_name = 'Workflow Notification Mailer');
```

Possible values are :

```
RUNNING
STARTING
STOPPED_ERROR
DEACTIVATED_USER
DEACTIVATED_SYSTEM
```

Step 3. Stop notification mailer

To stop notification mailer , we need to execute the following.

```
sqlplus apps/<apps password>
declare
  p_retcode number;
  p_errbuf varchar2(100);
  m_mailerid fnd_svc_components.component_id%TYPE;
begin
  -- Find mailer Id
  -----
  select component_id into m_mailerid      from fnd_svc_components
  where component_name = 'Workflow Notification Mailer';
  -----
```

Author – A.Kishore/Sachin
<http://appsdba.info>

```
-- Stop Mailer
-----
fnd_svc_component.stop_component(m_mailerid, p_retcode, p_errbuf);
commit;
end;
/
```

Step 4. Start notification mailer

To start notification mailer, we need to execute the following.

```
sqlplus apps/<apps password>
declare
  p_retcode number;
  p_errbuf varchar2(100);
  m_mailerid fnd_svc_components.component_id%TYPE;
begin
  -- Find mailer Id
  -----
  select component_id
  into m_mailerid
  from fnd_svc_components
  where component_name = 'Workflow Notification Mailer';
  -----
  -- Start Mailer
  -----
  fnd_svc_component.start_component(m_mailerid, p_retcode, p_errbuf);
  commit;
end;
/
```