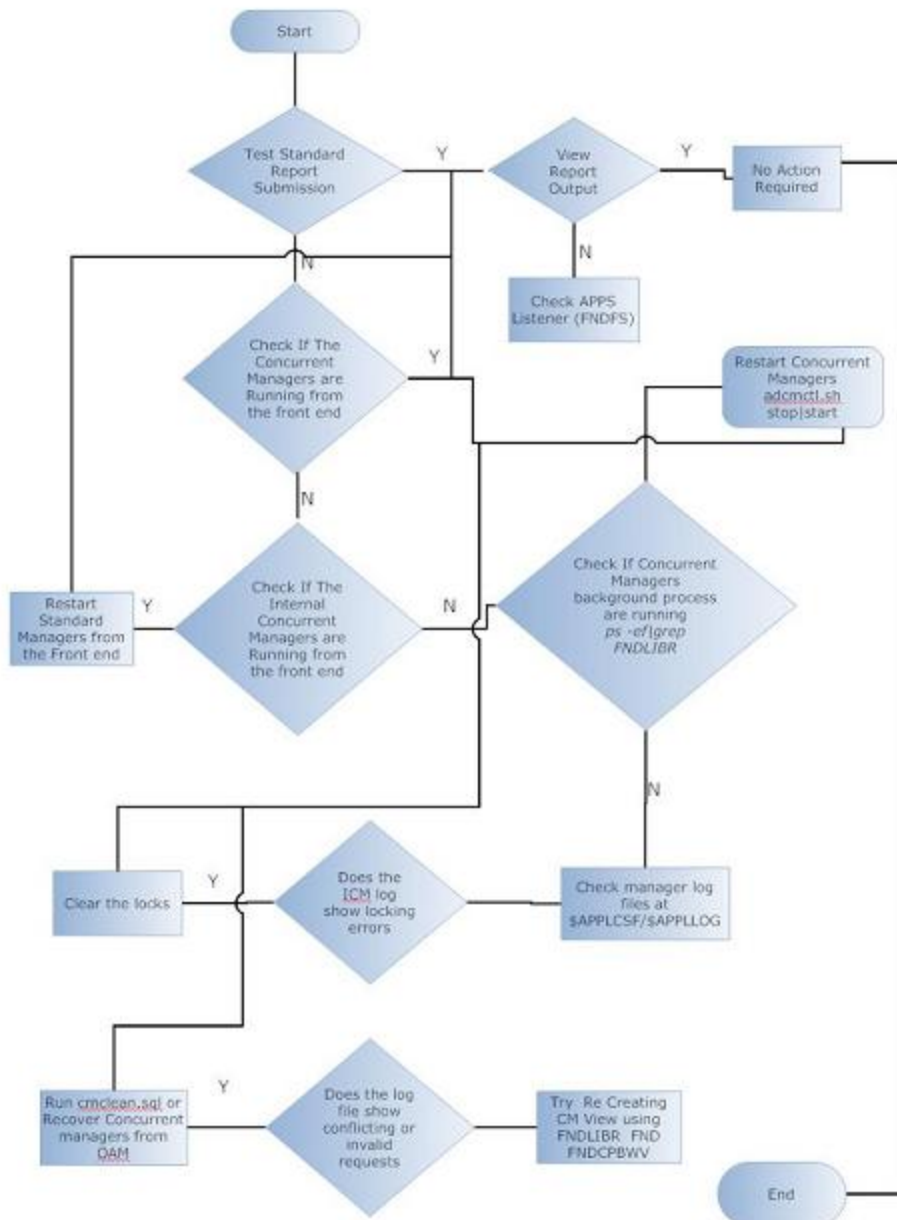


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## Concurrent Manager Troubleshooting Flowchart

There are many good notes on concurrent managers in metalink and in our site <http://appsdba.info>. But, when it comes to troubleshoot concurrent managers, it is very useful to use a flowchart-based approach, which always worked in most cases.



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**Explanation of the flowchart - based approach.**

- Submit a Standard Concurrent Report and check if it completes successfully.
- Check if we are able to view the log/output file if not check if your APPS listener is running.
- If our concurrent report fails check the log report or request log file.
- Check if your standard manager is running from the front end.
- Check if the internal concurrent manager is up and running.
- Check the UNIX background process of concurrent manager.  
ps -ef |grep FNDLIBR
- Check your Concurrent Manager log files at \$APPLCSF/\$APPLLOG.
- If the managers are failing due a problematic request try running cmclean.sql or use the recover concurrent manager option from Oracle Applications Manager.
- In case concurrent managers are not able to start due to failing to acquire locks, try clearing up the locks from the database.
- If we are still having trouble with concurrent managers we can try re creating the concurrent manager views using the following:

```
FNDLIBR FND FNDCPBWV apps/<passwd> SYSADMIN 'System Administrator' SYSADMIN
```